



# PUBLIC TRANSPORTATION AND PEOPLE WITH DISABILITIES

**Use these rights in your curriculum when providing travel skills education.  
Each of these rights could be their own lesson.**

- Use any public bus or rail system.
- Request route and service information in a format you can use.
- Stand on a lift if you cannot use the steps of the bus or train.
- Expect that all lifts and other accessible equipment be kept in good working order.
- Use a “common wheelchair” or other mobility aid to board a bus or train.
- Have stops, major streets, and intersections called out along the route.
- Ride the bus or train seated in your own mobility aids.
- Have securement devices made available to you.
- Travel with guide dogs or other service animals that are not disruptive or dangerous to others.
- Travel without a personal attendant or aide.
- Travel with any necessary equipment or devices, such as respirators or portable oxygen tanks.
- Ample time to get on and off a bus or rail car.
- Get on and off a bus or train at any regular stop where a lift can be safely used.
- Receive courteous, respectful assistance.
- File complaints with the transportation provider, if necessary.

<https://www.transit.dot.gov/ada>